The Barnahus model offers the child victim/witness of violence a child-friendly, safe and professional environment to disclose - which is fundamental to the criminal investigation, the judicial process and the follow up of the child. Interview is recorded and used as evidence in court.

Relevant disciplines and agencies are gathered under one roof, providing a multidisciplinary, including medical examination, mental health examination and treatment, response to each child.

The model is integrated into the national social welfare, health, and/or justice systems in most countries.

NB: Based on Icelandic model, not necessarily representative of other established MD/IA services
This map shows which countries have contributed to and/or are implementing Barnahus and similar services on the basis of the PROMISE Barnahus Quality Standards.
The forensic interview is carried out according to an evidence-based protocol;

2. The evidentiary validity of the child’s statement respects due process, whilst avoiding a need for the child to repeat her/his statement during court proceedings if an indictment is made;

3. A medical evaluation is carried out for forensic investigative purposes and to ensure the child’s physical well-being and recovery;

4. Psychological support is available, including short and long-term therapeutic services addressing the trauma of the child and non-offending family members and caretakers;

5. An assessment of protection needs is carried out and followed up concerning the child victim and siblings in the family.

Read more at childrenatrisk.eu/promise/vision
Welcome to webinar!

Considerations for evidence recording at the Barnahus
Agenda

PROFESSIONAL FOUNDATION
Investigative interviewing

COMPANY PROFILE
Indico

FACTSHEET
Release

DIR-ECOSYSTEM
A solution

READING LIST
Sources
The professional foundation: Investigative interviewing

A result of wrongful convictions in the UK in 1980-90.

Aims to “… elicit accurate, reliable and actionable information … NOT to confirm what the officer thinks might have happened, nor to coerce the suspect into providing information or to confess.” (CTI2024)

Proven more effective than alternative methods.
Poll: Why are you here today?
Company profile: Indico

Digital interview recording (DIR) solutions provider since 2001

In-house software development

Considered a “turnkey provider” of DIR solutions

But...

Indico is also a turnkey consultant/advisor on evidence gathering, management and control (with specialty on DIR).

- DIR standards in Albania for the recording of children interviews
- Consultant in the IJJO’s project “procedural rights observed by the camera”
- Advisor to *Amparo y Justica* in Chile on the implementation of DIR of child interviews

→ Co-authored factsheet on DIR with PROMISE2
Customers and partners

end-customers*

Sales partners

Technology partners

Competencies partners
FACTSHEET: Best practises for video-recorded interviews

Launch

PROMISE and INDICO recognise the need for guidance.

A factsheet and a partner in DIR implementation.
Poll: What is your biggest challenge currently with interview recording?
FACTSHEET: Best practises for video-recorded interviews

Reasons to video record interviews

Better accuracy
Reduce need to re-interview
Lifts focus and supports natural dialogue
Gives confidence to interviewers and interviewees
Able to prove that interview was not coercive
Allow for training

Interviews should be video recorded, not documented.
FACTSHEET: Best practises for video-recorded interviews

An overview

Two main aspects/considerations:

Legal

Technical interpretation of rules/regulation
FACTSHEET: the recording process

Legal considerations

The recording process ... a simplification of the real world.

Recording

Realistic representations (quality and content/context)

Analysing

Not distorted (technical distortion / distortion through misinterpretation)

Presenting

Validated and authenticated as the original.

Archiving

Preserve historical records and provide legal rights through an appeal.
FACTSHEET: the recording process

Technical considerations

Fully or partially digitised solution – or even analogue!

Recording

Room setup and good quality on Audio/Video

Analysing

Access and control (internally and externally)

Presenting

“Trace-back” to interview room / original (digital fingerprint)

Archiving

Historical records and legal lights through an appeal
The Indico DIR-Ecosystem

**Interview room**
- Interview of suspect/witness/accused
- Chat (input)
- Traffic light
- Foot pedal

**Evidence room / Digital archive**
- Digital evidence room with retention management, access control, and more.

**ON-PREM**
- TRANSFER UPLOAD + LIVE-STREAM

**Expert (own office)**
- Manage “professional” information from interview

**Transcriber (own office)**
- Transcribe interview

**Partner (own office)**
- Manage information

**Technician (own office)**
- Analyse information

**Off-site evidence collection**
- Video/audio interview
- General evidence collection

**Portable interview room**
- Interview of suspect/witness/accused
- Chat
- Live-stream
- Upload

**Off-PREM**
- Portable interview room
- Off-site evidence collection

**“STREAM ON DEMAND” (LIVE AND ARCHIVED)**
- Video/audio interview
- General evidence collection

Client Name here
**Indico Mobile**

“... a quality mobile recorder designed for the policing and justice sector!”

The Indico Mobile is an ultra portable in-field recording device for forensic and clinical interviews.

Key features:

- Available on iOS and Android
- Turnkey or bespoke
- Minimal training required
- Automatic upload to central server
- Digital signature for every media
- O.Auth 2 support
- Integrable to 3rd-party solutions
- Citrix XenMobile support
- Multilingual
- GDPR compliant
Indico Recorder

“... a proven, intuitive and reliant application that has digitally recorded police interviews since 2001!”

The Indico Recorder is an forensic and clinical capturing application available for PC and laptop devices.

Key features:

- Multi-format support
- Multi-channel audio rec.
- Automatic upload
- PTZ-control (in-app)
- Simultaneous burning
- Secure burning
- Bookmarking
- SHA256 digital signature
- Non-proprietary
- Multilingual
- Present evidence while recording
- Playback while recording
The Indico Server (aka. IDES) was developed in close cooperation with Norwegian and English police officers – this to ensure a relevant and user-friendly case management solution for digital evidence.

Key features:

- Web-browser access
- Non-proprietary
- Live-streaming
- Multilingual
- Retention management
- Footswitch support
- Media import
- Transcription workflow tool
- External publishing
- Video redaction
  (distortion/pixelation)
- Audit log
- DVD password protection
Poll: Demo?

Would you like to stay for a few minutes after the webinar ends to see a demo?
Customers and partners

end-customers*

Sales partners

Technology partners

Competencies partners
Reading list

**Investigative Interview movement:**

*International Investigative Research Group ([www.iiirg.org](http://www.iiirg.org))*

*Convention Against Torture Initiative ([www.CTI2024.org](http://www.CTI2024.org))*

**Evidence recording:**


**Technical specification:**

We have documentation on file from e.g. “best practise” tenders, etc. that can be sent out on request.
Thank you!

Download the factsheet at: bit.ly/PROMISE_Factsheet_DIR

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+47 95898445
SAVE THE DATES FOR THE UPCOMING WEBINARS

The European Barnahus Movement – showcasing 4 years of network and partner progress
31st October 14.00 CET

From PROMISE Tracking Tool to PROMISE Hub: online case management system
7th November 14.00 CET

Download the factsheet at: bit.ly/PROMISE_Factsheet_DIR

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